



Education, Audiovisual and Culture Executive Agency

Citizenship

SURVEY on the E-Guidance Tool

July- August, 2013

EACEA

Name of the Organisation:

Typology:

Address:

.....

.....

City / Country:

EfC Beneficiary: **YES** **NO**

USER of the E-GUIDANCE TOOL: **YES** **NO**

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1. What do you like most about the EfC E-GUIDANCE?

2. What changes would most improve EfC E-GUIDANCE?

3. Do you know a similar on-line tool currently available for other EU Programmes?

4. What changes would you most improve in the currently available E-Guidance Tool?

5. Could you please explain how likely would you be to recommend the EfC E-Guidance Tool to others?

- Extremely likely
- Very likely
- Moderately likely
- Not at all likely

6. If you are not likely to use the EfC E-Guidance, why not?

- Do not need a product like this
- Satisfied with the available website
- Cannot understand the available languages
- Other

7. What would make you more likely to use the EfC E-Guidance?

8. How important is a better understanding of the EfC Programme when choosing this the EfC E-Guidance?

- Extremely important
- Very important
- Moderately important
- Slightly important
- Not at all important

9. Overall, how satisfied are you with your experience using the EfC E-Guidance?

- Extremely satisfied
- Moderately satisfied
- Slightly satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied

10. If an E-Guidance Tool was available for other Programmes managed by the EACEA, do think that it would make easier the access ss to those programmes?

- Extremely easier
- Moderately easier
- Slightly easier
- Not at all easier